

National Student Survey

The National Student Survey (NSS) is an annual survey commissioned by the Office for Students (OfS) to invite feedback on the student experience. The 2021 round of the NSS received 16078 responses from OU students, with an overall response rate of 58%. A response rate of at least 50% is required for an institution to be able to publish its results.

KEY MEASURES

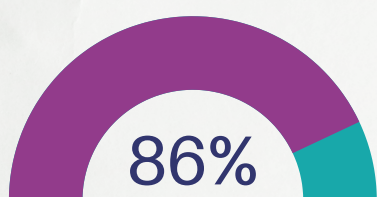
The key measure for the OU Students Association is Q26, which is specific to student unions. Students are asked to indicate their agreement or disagreement with the statement:

'The students' union (association or guild) effectively represents students' academic interests'

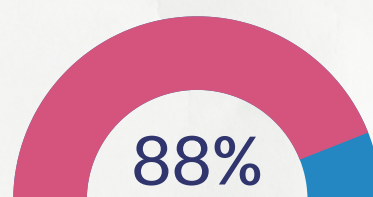
The results for the 2020 NSS which cannot be published as the Open University did not meet the response threshold required for publication.

KEY STATISTICS

The Students Association's %Agree (that is, those students selecting 'definitely agree' and 'mostly agree' in response to Q26) for 2021 was 43.43%. This is the lowest score for the Association since the introduction of the newly worded Q26 in 2017



The overall awareness of the Association. By awareness we mean all students who responded to Q26, excluding those who selected 'Not applicable'.



of students with a distinct opinion of the Association's academic representation work were satisfied.

The Association's 'distinct opinion' and 'satisfaction' measures for the NSS are linked to our key strategic objectives of Inform and Support (increase awareness and improve relevance) and Influence and Transform (increase influence and improve impact).

ACTION POINTS FOR 2022

- Identifying areas where the Association can highlight the impact of the work done by student volunteers, specifically in the context of academic representation
- Exploring how we define and measure progress in the area of academic representation
- Identifying the strategic benefits in relation to our Inform and Support and Influence and Transform strands by engaging the student community in dialogue about academic representation