

What did students tell us

about student voice?

The Cross-University Quality Review is looking at how students help improve the learning experience at the OU. Students contributed to the review through Student Reps, Open SU spaces, consultation activity and feedback forms.

Thank you to every student who contributed.

You said

The review report says

1

You want to know what happens after you give feedback.

Students should be told what was heard and what happens next.

2

You want different ways to give feedback, including options that feel safe and accessible.

Students should have different ways to contribute, including anonymous and asynchronous options.

3

You want Student Reps to be visible, supported and able to represent wider student views.

Reps should be helped to prepare, be visible to students, and understand what they can share.

4

Student voice should include students with different experiences and backgrounds.

Opportunities to take part should be open and accessible to a wide range of students.

5

You want students' time and contributions to be recognised and valued.

Students should be thanked, recognised and shown the difference their input made.

What happens next?

The review findings will be shared across the OU to support better student voice practice, improve guidance and inform Student Rep support. Your feedback on survey design has already been shared with the survey redesign team.

Find out more

Email aqs-mailbox@open.ac.uk for a copy of the full review report